WEBSITE ACCESSIBILITY STATEMENT

CRYSTAL CROSSING METROPOLITAN DISTRICT is fully committed to ensuring that its services are accessible to all members of the public. As part of this commitment, CRYSTAL CROSSING METROPOLITAN DISTRICT strives to provide an accessible website compatible with the Web Content Accessibility Guidelines (WCAG 2.1) and commercial screen reading software. Features of the website are coded to allow individuals with vision and other impairments to understand and use the website to the same degree as someone without disabilities.

REPORT AN ACCESSIBILITY ISSUE

Compliance Officer
For disability-related accommodations, the Crystal Crossing Metropolitan District's Compliance Officer is Angela Elliott. The compliance officer has received training in website accessibility and updates the site in accordance with those best practices.

Report an Accessibility Issue
We are committed to your ability to access all content on the website. If you need assistance or accommodations while accessing content on this website, please contact our District Compliance Officer, using the form below or email us at angela@teleos-services.com during normal business hours.

Per Crystal Crossing Metropolitan District's internal processes, accessibility issues or accommodation requests reported will be responded to by the Compliance Officer or designee within seven (7) business days.

[ADD FILLABLE FORM]

ONGOING COMPLIANCE INFORMATION

Compliance Procedures
Crystal Crossing Metropolitan District is working to ensure all website content complies with the Americans Disabilities Act, HB21-1110, and 8 CCR 1501-11. In an ongoing effort to continually improve and remediate accessibility issues, the website is regularly scanned to identify and fix possible accessibility barriers on the website. Despite our efforts to make all pages and content fully accessible, some content may not yet have been fully adapted to the strictest accessibility standards. This may be a result of not having found or identified the most appropriate technological solution.

Accessible Documents Policy
Crystal Crossing Metropolitan District is committed to providing all documents hosted on the website in an accessible format or making accessible alternatives available.

Linked Documents and Third Parties

Please note that this site may link out to third-party websites, such as state or federal agencies, that do not have accessible content. This site may also include documents provided by third parties included in our agenda packets, for example. While we cannot control the accessibility of content provided by third parties, we are happy to assist any member of the public with reading and accessing content on our site.